# Reimagine Work and Redefine Roles with Job Success Profiles

Eliteus Pte Ltd

## DATE/TIME

TBA
9.30am to 5.30pm
(7 hours)

## VENUE

TBA

## FACILITATOR

Anne Go
Director, Learning & Consulting and Counsellor
Eliteus Pte Ltd

## CLASS SIZE

6-16 participants

## WORKSHOP FEE

S$680 per participant, includes a workbook, e-certificate, lunch and tea-breaks.

## MORE INFORMATION

Email to enquiry@eliteus.com.sg

**Note:** Minimum group size is required for a confirmed class. Eliteus reserves the right to postpone/cancel the scheduled session before its commencement if minimum class size is not met. The workshop venue may also be subject to change.

## WORKSHOP OBJECTIVE

This interactive workshop is specially curated with practical tips and insights in redesigning work and processes. Participants will be equipped with the concept of Job Success Profile (JSP) and its interplay in work redesign. The impetus on how to create and utilize JSPs to serve as a foundation for defining role success and identify job competencies for agility. In addition, participants will learn to integrate synergies between the job roles and workforce plan to anticipate future skill needs.

## WORKSHOP OUTLINE

- Concept and significance of Work Redesign and Identify opportunities for job roles redesign in the workplace
- Work Redesign Process Framework
- Job Success Profiles with consideration of Future of Works
- Overview of Workforce Planning
- Synergies between Work Redesign and Workforce Planning, including common challenges
- Impact of Work Redesign & Workforce Planning on business performance and right manpower sizing

## FOR WHO

Business owners and leaders | HR Practitioners | People Managers with an interest in work redesigning and workforce planning for right sizing of manpower to achieve business results

## FACILITATOR

Anne Go has held various Human Resources roles across private corporations and public sector, spending at least 12 years with the Ministry of Manpower from Human Resources to leading Corporate Services, Corporate Planning, Organization & Learning Development teams in the last stint. In her 25 years of professional experience, she was also involved in sales and marketing, strategic workforce planning and developmental training. Among the successful implementation of initiatives, Anne has helped organizations to develop new or redesign human resources frameworks, curated change management processes to increase quality, customized training programs, streamlined and digitalized HR processes.

Anne holds two master's degrees, Master of Counselling from Monash University and Master of Management in Human Resource Management from Macquarie University. As a HR Practitioner and trained Counsellor, the dual roles allow her to integrate therapeutic approaches into HR practices, enhancing employee well-being at the forefront of organizational strategies. Anne also believes in being socially responsible. She commits her time in doing community work and has served as a Chair for the Human Resources sub-committee at the Singapore Association of the Visually Handicapped and also the management committee member at Lighthouse School.